RWH
INNOVATIVE PRODUCTS||
||PERSONALIZED SERVICE

RWH Products, LLC Limited Warranty

RWH Products, LLC products are guaranteed to be compliant with Custom Grade or better as set forth in the Architectural Woodwork Institute Quality Standards First Edition (2009). We agree within one (1) year after delivery date, to repair or replace without charge any product, which is defective within the meaning of this guarantee.

The quality of these products is safeguarded while in our possession. To be protected by our guarantee, our products must be stored in areas with controlled temperature and humidity. All products must be inspected upon arrival and all claims or complaints must be filed before additional work is done to the product.

We do not agree to be responsible for any work that was not originally performed by us. We do not agree to pay charges for installation or other work performed to our products. Natural variations in color or texture within the manufacturer's acceptable limits are not to be considered defects.

RWH Products, LLC is responsible for the safe packaging and shipment of materials that travel via RWH Products, LLC prepaid freight. Shipping claims on products shipped freight collect or on customer's account are not guaranteed by RWH Products, LLC. Any damage claims in this instance must be filed with the carrier.

This guarantee will be void if goods are repaired or replaced without first obtaining our written consent.

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